



TOMO SAFARI LODGE - RACK RATE SHEET

Valid from 01 January 2027 to 31 December 2027

ALL INCLUSIVE		RACK 2027
SUPERIOR CHALET	PER PERSON PER NIGHT SINGLE	R 14,692.00
SUPERIOR CHALET	PER PERSON PER NIGHT SHARING	R 9,667.00
HONEYMOON CHALET	PER PERSON PER NIGHT SINGLE	R 17,582.00
HONEYMOON CHALET	PER PERSON PER NIGHT SHARING	R 11,814.00
FAMILY CHALET	PER PERSON PER NIGHT SINGLE	R 14,692.00
FAMILY CHALET	PER PERSON PER NIGHT SHARING	R 9,667.00
CHILD RATES 0 - 2 YEARS - NO CHARGE	3 - 12 YEARS PER CHILD PER NIGHT	R 4,834.00

Please note: At time of booking the Gate Entrance fee of R265.00 per vehicle and Conservation fee of R215.00 per adult per night and R105.00 per child per night will be added to the total cost



TERMS & CONDITIONS 2027

RATES ARE QUOTED:

- Rates are quoted in South African Rand. Rates quoted in South African Rands are inclusive of VAT @ 15% and tourism levy @ 1%. Subject to availability.

RATE CHANGES:

- All rates quoted are subject to change without prior notice, however fully paid bookings will be honoured.
- All preferred rates are subject to availability and may not apply during special town events/peak periods.
- Special rates and discounts can NEVER be combined.

RACK RATES INCLUDE:

- Accommodation in specified room type.
- Breakfast, Lunch and Dinner.
- Soft drinks, house wines, local brand spirits and beers, teas and coffee and refreshments on game drives.
- Safari activities (two game drives daily).
- Animal sighting checklist.
- Branded water bottle – to assist with reducing plastic.
- Wi-Fi.
- Laundry

RACK RATES EXCLUDE:

- Non-house alcoholic beverages (champagne, cognacs, fine wines, premium brand spirits and cigars).
- Transfer to and from East Gate Airport.
- Personal purchases.
- Telephone calls.
- Travel insurance.
- Malaria medication, should you choose to take it.
- Guide and lodge staff gratuities.
- Entrance fee per vehicle. R265.00 per vehicle.
- Conservation levy per person. R215.00 per adult per night. R105.00 per child per night subject to change
- Agents/Clients are responsible for all banking and exchange rate fluctuations fees when making payment. Any shortfall in payment will be for the Agents/Clients account. Payment shall be made without deduction or set-off, with bank charges for the account of the sender.

ADDITIONAL EXTRAS TO BE ARRANGED ON REQUEST:

- Safari walks – must be booked in advance, prior to arrival.
- Excursions to town or local attractions – must be booked in advance.
- Additional transfers.
- Additional meals not included in the rate.
- Please note that the lodge is NOT suitable for wheelchair access. Please notify us in advance on any guest's disabilities.

CHECK-IN/CHECK-OUT:

- Guests are required to sign an indemnity form on arrival.
- Check-in is between 13h00 and 15:30 and check-out is at 11:00.
- Insurance: We recommend that all guests have sufficient travel insurance to cover injury, medical costs, emergency evacuation, repatriation, loss or damage to personal belongings and cancellation.



CHILDREN'S POLICY:

- Children aged 13 years and above pay the full applicable adult rate
- Maximum 2 children per room.
- Babysitting service can be arranged upon request at an additional cost – must be booked in advance.
- Children aged 6 years old and up: are welcome on game drives BUT will be subject to confirmation by our guides.
- Children aged 5 years old and under: if you wish to take your child on game drive, it will be necessary to reserve a PRIVATE vehicle at time of booking. This will be at an additional cost of R8000 per day.
- Children aged 16 years old and above are permitted on game drives but are not permitted on walks outside the lodge.
- Children aged 16 years old and above are permitted on game drives and nature walks but are not permitted on specialist walking safaris.
- Permission on game drives and nature walks, for guests of all ages, will always be at the discretion of the Ranger. This is for your safety as well as those around you. When it comes to our precious wildlife, we are all guests in their environment, and we should act accordingly.

SAFARI WALKS:

- To go on a safari walk, you must be at least 16 years old. If you are older than 60 years old, you will need a doctor's certificate stating that you are in good health and fit, as one could walk up to 5km, over uneven terrain.
- The lodge must be advised of any medical condition that the person might have (cardio or respiratory conditions and allergies) prior to arrival.
- No person with any injury to hinder their physical ability to walk in Game Reserve, shall be permitted on the safari walk.
- Proper walking shoes and appropriate clothing are recommended
- Safari walks are weather dependent.

PAYMENTS:

- There is a 5% surcharge on credit card payments for commissionable bookings.
- Extras to be settled before departure
- We accept all credit cards

CANCELLATION POLICY:

- Provisional bookings will be kept for 14 days
- Confirmed bookings: 20% non-refundable deposit is required within 7 days of confirmation to secure the booking. 80% balance due 60 days before arrival.
- Cancellation from the day of confirmation up to:
- 0-60 days prior to arrival, 100% cancellation fee of the total accommodation cost will be charged.
- 61+ days prior to arrival, 20% cancellation fee of the total accommodation cost will be charged.
- When booking the lodge exclusively, 25% of the full amount is non-refundable
- When booking the lodge exclusively, 100% cancellation fee if cancelled 1-60 days prior to the date of arrival.
- Any bookings postponing to a later date, can use a deposit amount towards a future booking, however if the booking moves into a new year, the yearly rates will be applicable.

Please note terms and conditions, including third party information, is subject to change without prior notice due to unforeseen circumstances, which directly or indirectly impacts the lodge.